

FortiClient Announcement

FortiClient v5.4.1

For Fortinet's Partners and Customers

Dear Valued Customer,

With the release of FortiClient version 5.4.1 on June 24th, customers will enjoy important new features such as vulnerability management, endpoint awareness, compliance and enforcement within FortiGate and Fortinet's Security Fabric, and more.

At the same time, important enhancements have been made to Enterprise Management Server (EMS) which provides end-to-end endpoint deployment, registration, management and monitoring at an enterprise scale. You can centrally administer endpoint Antivirus, Web Security, Remote Access (IPsec and SSL VPN), Application Firewall, Vulnerability Scan and related advanced features. You can also remotely trigger AV scans and quarantine infected endpoints. Note, with version 5.4.1, *EMS will provide sole management of FortiClients*.

Please refer to FortiClient v5.4.1 release notes for details on these new enhancements - <http://docs.fortinet.com/forticlient/release-information>

How am I impacted?

Customers using FortiClient and FortiOS versions **prior** to v5.4.1 are not be impacted. Customers using FortiClient and FortiOS v5.4.1 will no longer be able to use FortiGate for FortiClient management. EMS is required for FortiClient management. Our team understands the change this inconvenience has caused you as a FortiClient customer managing endpoint security via FortiGate and is offering a free EMS license to customers who have licensed FortiClient through FortiGate before July 1st, 2016.

What do I need to do?

Please log into your FortiCare account and download your free EMS license.

Step-by-step instructions:

1. Go to support.fortinet.com and login to your account.
2. On the top navigation, go to 'Asset > Manage/View Products'. Find the newly listed EMS with a Serial Number FCTEMSxxx' with a description "EMS for FortiOS 5.2 to 5.4 Upgrade".
3. Click on this serial number and you will be taken to the product detail page. On the right navigation, click on 'General' and you will notice the Hardware ID is empty.

4. Click on the 'Edit' button and input the Hardware ID¹ and then hit 'Save'. Once done, click on 'License and Key' in the right navigation panel then click 'Get The License File' with the following description 'FortiClient Enterprise Management Server Endpoint License (expiration date: total number of seats:)'

¹ To obtain the Hardware ID, refer to FortiClient EMS - Administration Guide version 1.0.1, under 'Licensing and registering FortiClient EMS' Chapter.

Should you have any question or concern, please contact your local representative for assistance.

Thank you,
The Fortinet Team